

COMMUNICATING with the CITY OF TSHWANE via SMS

www.waterandlights.co.za


Submit your water and electricity meter readings and additional services

Many residents prefer to read their own meters to **prevent estimated** readings. These occur when access to properties is difficult. If you prefer to submit your own readings, please keep in mind the submission date scheduled for your area.

You can find the correct submission date by looking at your account. On it is a **Portion Number**, marked as **1** in the **EXAMPLE**. = P14. Look up the correct submission date range in the **2011 SCHEDULE** table below, based on your portion number (P14 in the example = 13th-16th of each month).

- Submitting readings outside of the allocated dates may still lead to **estimations**.
- Kindly note that for control purposes, an inspector will visit the property at random intervals to verify readings

Save the code **35960** as **AAA Prost W and E Readings** to be one of the first contacts on your phone

 <p>Tel: 012 358 9999 Fax: 012 358 9111 E-Mail: customer@tshwane.gov.za Address: P O Box 408 Pretoria 0001</p> <p>EXAMPLE</p> <p>Account No. <input type="text" value="5002856789"/></p> <p>Account: 1 P14 Stand no: 01961 Township: East Lynne Size: 30 Address: Sectional title scheme Water reading rate: 1407806A Group account: Deposit date: 11/09/07 Deposit: 410.00 Quarterly rate: 0.00 GSAZ: 0028018519/R BP: 673617</p>	<table border="1"> <thead> <tr> <th>P No</th> <th>SMS Dates</th> <th>P No</th> <th>SMS Dates</th> <th>P No</th> <th>SMS Dates</th> <th>P No</th> <th>SMS Dates</th> <th>P No</th> <th>SMS Dates</th> </tr> </thead> <tbody> <tr> <td>P01</td> <td>26-28</td> <td>P02</td> <td>28-30</td> <td>P03</td> <td>29-01</td> <td>P04</td> <td>30-02</td> <td>P05</td> <td>02-04</td> </tr> <tr> <td>P06</td> <td>04-06</td> <td>P07</td> <td>05-07</td> <td>P08</td> <td>06-08</td> <td>P09</td> <td>07-09</td> <td>P10</td> <td>08-10</td> </tr> <tr> <td>P11</td> <td>10-12</td> <td>P12</td> <td>11-14</td> <td>P13</td> <td>12-15</td> <td>P14</td> <td>13-16</td> <td>P15</td> <td>15-18</td> </tr> <tr> <td>P16</td> <td>16-19</td> <td>P17</td> <td>18-20</td> <td>P18</td> <td>18-22</td> <td>P19</td> <td>21-23</td> <td>P20</td> <td>22-25</td> </tr> <tr> <td>P21</td> <td>02-04</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	P No	SMS Dates	P No	SMS Dates	P No	SMS Dates	P No	SMS Dates	P No	SMS Dates	P01	26-28	P02	28-30	P03	29-01	P04	30-02	P05	02-04	P06	04-06	P07	05-07	P08	06-08	P09	07-09	P10	08-10	P11	10-12	P12	11-14	P13	12-15	P14	13-16	P15	15-18	P16	16-19	P17	18-20	P18	18-22	P19	21-23	P20	22-25	P21	02-04								
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<p>The SMS requires the <i>keyword Prost</i> (a space) followed by the account info and meter readings. See format below. <i>No digits after decimal point required</i></p>	<p>SMS you need to send to 35960:</p>																																																												

Prost Acc xxxxxxxxxxxx W xxxx E xxxx Pxx

Additional Tshwane Services

Report potholes in the Tshwane Magisterial District (not national roads)

Save the code **35960** as **AAA Pothole Address Corner** to be one of the first contacts on your cell.

SMS the details of the pothole you would like to report. A database will be build to safeguard and rectify them a.s.a.p.

SMS **Pothole** The **PhysicalAddress** The **NearestSteetCorner** to **35960**

SMS cost R3.00 incl.vat

Contact **4 Life and Water and Lights** will not be held liable for any inaccuracies and discrepancies. All queries should be directed to the **CITY OF TSHWANE** at customer@tshwane.gov.za Tel: 012 358 9999 Fax: 012 359 6888

NOTE: All submitted content and mobile numbers will be treated confidentially

SMS 's supported by

